

Personal information

Date & place of birth: 23/June/1953, Ypres, Belgium
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 E-Mail: info@Ignace-Clarysse.com
 Languages: Dutch (mother tongue); French (fluent); English (fluent);
 German (understand, reading)
 Education: Master degree in Physics (RUG–1977); Post-university in
 Management (KUL–1982) and in Biomedical engineering
 techniques (KUL-1983)
 Prince2 Foundation, and Practitioner (20/May/2010)
 MSP (Managing Successful Programmes) Foundation,
 Practitioner, and Advanced Practitioner (Planned 2011)



Skills summary

✓ Managed programs with multiple large, complex projects in international context (>10 project team members; >10 sites involved; interfaces and integrations needed)	✓ Managed teams with business consultants, technical experts, developers and end-users. They are resourced by clients, IT service suppliers, subcontractors or outsourced development teams	✓ Result oriented. It includes the on-time delivery of project deliverables, the business benefits and the user acceptance of applications and business processes
✓ Managed and executed change programs for applications, business process flows, people and organizations, system and technologies	✓ Implemented customized and out-off-the-box IT solutions, -- e.g. PLM, ERP, MES, ..., -- and the corresponding business process flow changes	✓ Strong communication skills, - - listening included! – to upper- and line-management, project team, suppliers, customers and end-users
✓ Managed and evaluated risks and issues. Analysed their impact on the project planning, budget, scope and quality. Define preventive and if needed corrective actions	✓ Autodidact, thus flexible and continuously eager to learn and to understand new environments, new type of industries, project methods and procedures. Fast start-up in new projects	✓ Good reporting skills using “dashboards”, traffic lights, graphs, ... to detect and communicate changed planning, budget, scope, quality, risks and issues
✓ Good day-to-day manager of the project team and stakeholders. Focussed on planning, communication and monitoring of the deliverables	✓ More than 10 years senior project management and business consultancy experience	✓ Motivate and empower all involved project stakeholders including management, project team and involved users
✓ Good organizing skills	✓ Customer oriented	✓ Autonomous and proactive; take initiatives
✓ In depth understanding of project methods and business processes	✓ Flexible to deal with changing environments, risks and uncertainties	✓ Experience with MS-Office products as Access, Excel, Project, PowerPoint, Word

Profile Ignace Clarysse

✓ Team player combining leadership, delegation and collaboration skills	✓	✓
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Career timeline

From-to: Employer			
Roles: Activities	Customers	Applications / Business processes	Methods
01/Apr/2009 - : Ignace Clarysse ICT bvba			
<p>Senior Bid Management : Belgacom - Telindus (Nov/2009-Dec/2010). Ignace Clarysse was responsible for the SAP outsourcing bids for Eandis,-- a utility sector company,-- and the infrastructure bids for A.S.T.R.I.D., the Belgian security services network. The outsourcing was structured using the ITIL processes. He was responsible for:</p> <ul style="list-style-type: none"> • The communication with the clients,- Eandis and A.S.T.R.I.D.,- suppliers as EADS, Glime, HP, OPNS, Tein Telecom and Tele'Train and the resource delivery departments of Telindus and Belgacom; • Plan, schedule and monitor resources in the bid-team. The proposals have to be ready within a delay specified by the client; • Define the solution, evaluate budget, planning and risks; • Quality check and review. <p>Ignace Clarysse managed proposals for:</p> <ul style="list-style-type: none"> • SAP HR, BW and datawarehousing; • IAM; • WEB foundations (definition of templates for 2- and 3-tier WEB-applications and the needed infrastructure); • Wireless network; • Infrastructure. 			
01/Feb/2000 – 31/Mar/2009: Atos Origin Netherlands			
<ul style="list-style-type: none"> • <u>Bid Manager</u> : Budget management; Project management of the bid process; <i>Propose</i> conceptual, functional and technical solutions; <i>Quality management</i>; <i>Resource management</i> includes <i>Expectation management</i> of the client (the client expectations match the proposal content); <i>Risk evaluation</i>; <i>Review proposals</i>. • <u>Senior business consultant</u>: <i>Analyse processes</i> and process flow; <i>Change management</i> includes the roll-out of changed process flows, applications and technology; <i>Coaching</i> and training; <i>Intermediate</i> between IT department, project team and users ; <i>Process improvement</i> including transformation process; <i>Requirements</i> 	<ul style="list-style-type: none"> • <u>Gas, oil and chemicals</u>: DSM (Netherlands); Fluxys (Belgium); Gasunie (Netherlands); Gastera (Netherlands); Wintershall (Netherlands). • <u>Electronics</u>: Lucent (Germany, Netherlands, Spain); NXP (Netherlands); Philips Consumer 	<ul style="list-style-type: none"> • <u>Business processes</u>: Asset life cycle; Engineering and Product development; Manufacturing; Logistics and Supply chain; Maintenance. • <u>Applications</u>: Document management; Configuration management of applications, software and products; Content 	<ul style="list-style-type: none"> • <u>Application development projects</u>: CMMI; Prince 2; Rapid application development or RAD; Waterfall application development • <u>Bid management</u>: Atos Origin Rainbow based on Prince 2 • <u>Business processes</u>: Business process analysis (BPM); Continuous

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<p>and scope <i>management</i> includes collecting, analyzing, documenting and validating business requirements. It is the starting point for <i>Expectation management</i> (The end-user expectations match the project deliverables); <i>ROI calculation</i> for tangible and intangible returns; <i>Quality management</i> by defining and managing user, system and IT acceptance criteria</p> <ul style="list-style-type: none"> • <u>Senior Project Manager:</u> <i>Budget management; Change management</i> includes estimation of the impact on the project (timing, resources, budget and quality); <i>Communication</i> with all project stakeholders including upper and line management, users and clients; <i>Configuration management; Contract and Supplier agreement management; Incident, issue and problem management; Performance management; Product integration; Project planning</i> and follow-up; <i>Quality management; Requirements and scope management</i> (scope changes are handled by change management); <i>Release management; Resource management; Risk management</i> (define pro-active and corrective actions to reduce risks); <i>Solution management</i> (defining, evaluation and verification of conceptual, functional and technical solutions) 	<p><i>Electronics</i> (Austria, China, France, Hungary, India, Netherlands); <i>Philips Semiconductors</i> (Netherlands, worldwide).</p>	<p><i>management system</i> or CMS; <i>Internet</i> and web portals; <i>Manufacturing execution system</i> or MES; <i>Product life cycle management</i> or PLM; Logistics and <i>Supply chain management; Workflow management.</i></p>	<p><i>improvement cycles; Atos Origin Maple</i> (Atos Origin method used to manage and to define PLM projects. It focus on the ROI of process improvements)</p> <ul style="list-style-type: none"> • <u>Roll-out and maintenance projects:</u> <i>ITIL.</i>
<p>21/Apr/1997 – 15/Feb/2000: Cap Gemini Belgium</p>			
<ul style="list-style-type: none"> • <u>Proposal writer:</u> <i>Propose conceptual, functional and technical solutions.</i> • <u>Senior business consultant:</u> <i>Process analysis</i> (as-is, to-be, delta and change 	<ul style="list-style-type: none"> • <u>Automotive:</u> <i>Mack Trucks</i> (USA); <i>Renault véhicule industrielle</i> 	<ul style="list-style-type: none"> • <u>Business processes:</u> <i>Engineering and product development;</i> 	<p><i>CMMI; International application roll-out; Rapid application development; V-</i></p>

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<p>for business, application, people and organization, system and technology); <i>Change management</i> of processes.</p> <ul style="list-style-type: none"> • <u>Senior project manager:</u> <i>Budget management; Change management; Communication with all project stakeholders; Configuration management; Incident, Issue and problem management; Product integration for PLM applications; Project planning and follow-up; Quality management; Release Management and multi-site roll-out of applications; Requirement and scope Management; Resource Management; Risk Management; Solution management.</i> • <u>PLM competence centre manager:</u> <i>Budget management including investments and ROI; Customer relations or CRM; Marketing and publicity; Portfolio management; Program management; Resource management; Strategy definition; Supplier relations.</i> 	<p>(France, USA); <i>Volvo Trucks</i> (Belgium, Europe);</p> <ul style="list-style-type: none"> • <u>Gas, oil and chemicals:</u> <i>Borealis</i> (Belgium, Europe); • <u>Food:</u> <i>Interbrew</i> (Belgium); • <u>Manufacturing:</u> <i>Fabrique national de Herstal</i> (Belgium) 	<p><i>Production preparation; Quality control; Logistics; Plant engineering and maintenance</i></p> <ul style="list-style-type: none"> • <u>Applications:</u> <i>Configuration management; Document management; Product life cycle management; Quality management; Warehouse management; Workflow management</i> 	<p><i>model; Waterfall application development</i></p>
02/Jan/1990 – 20/Apr/1997: Cimad consultants			
<ul style="list-style-type: none"> • <u>Proposal writer:</u> <i>Propose conceptual, functional and technical solutions.</i> • <u>Business consultant:</u> <i>Process analysis; Change management of processes.</i> • <u>Project manager:</u> <i>Budget management; Change management; Communication with all project stakeholders; Incident, Issue and problem management; Project planning and follow-up; Quality management; Release Management; Requirement and scope Management; Resource Management; Risk</i> 	<ul style="list-style-type: none"> • <u>Automotive:</u> <i>NedCar</i> (Netherlands), <i>New Holland Tractor</i> (Belgium), <i>Volkswagen</i> (Belgium), <i>Volvo Cars JIT suppliers</i> (Belgium) • <u>Food:</u> <i>Spa</i> (Belgium) • <u>Pharma:</u> 	<ul style="list-style-type: none"> • <u>Business processes:</u> <i>Manufacturing; Logistics, supply chain and JIT delivery, Quality control;</i> • <u>Applications:</u> <i>Automatic product identification using barcode and RF; ERP; Manufacturing</i> 	

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<i>Management.</i>	Diosynth (Netherlands); Janssen Pharmaceutica (Belgium)	<i>execution system; Supply Chain; Warehouse management</i>	
14/Jul/1987-31/Dec/1989: Vlaamse uitgever maatschappij			
<ul style="list-style-type: none"> <i>Functional analyst.</i> 		Distribute real-time stock exchange information by using videotext and file transfer	
1985-1987: Eurosoft systems			
<ul style="list-style-type: none"> <i>Functional analyst</i> and development; <i>Trainer</i>: preparing courses, coaching and training, evaluating courses and trainees. 	<ul style="list-style-type: none"> <u>Electronics:</u> Philips Lighting (Belgium); Philips Consumer Electronics (Belgium) 	<ul style="list-style-type: none"> <u>Applications:</u> Manufacturing execution system; Warehouse management 	
<u>1984: Beroepsonderwijs Aarschot</u>			
<ul style="list-style-type: none"> <i>Teacher</i> 			
<u>1980-1984: Katholieke Universiteit Leuven</u>			
<ul style="list-style-type: none"> Research 		Bio-medical research	
<u>1978-1980: Rijksuniversiteit Gent</u>			
<ul style="list-style-type: none"> Teacher 		Support to the university education program	