# Personal information

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| Date & place of birth: | 23/June/1953, Ypres, Belgium | Ignace Clarysse photo small.jpg |
| Residence: | Rue du Tilleul 22, B1370 Jodoigne, Belgium |
| Phone: | +32/(0)493.628.540 (Mobile); +32/(0)10.81.06.14 (Home) |
| E-Mail: | info@Ignace-Clarysse.com |
| Languages: | Dutch (mother tongue); French (fluent); English (fluent); German (understand, reading) |
| Education: | Master degree in Physics (RUG–1977); Post-university in Management (KUL–1982) and in Biomedical engineering techniques (KUL-1983)  Prince2 Foundation, and Practitioner (20/May/2010)  MSP (Managing Successful Programmes) Foundation, Practitioner, and Advanced Practitioner (Planned 2011) |

# Skills summary

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| * Managed programs with multiple large, complex projects in international context (>10 project team members; >10 sites involved; interfaces and integrations needed) | * Managed teams with business consultants, technical experts, developers and end-users. They are resourced by clients, IT service suppliers, subcontractors or outsourced development teams | * Result oriented. It includes the on-time delivery of project deliverables, the business benefits and the user acceptance of applications and business processes |
| * Managed and executed change programs for applications, business process flows, people and organizations, system and technologies | * Implemented customized and out-off-the-box IT solutions, -- e.g. PLM, ERP, MES, ..., -- and the corresponding business process flow changes | * Strong communication skills, -- listening included! – to upper- and line-management, project team, suppliers, customers and end-users |
| * Managed and evaluated risks and issues. Analysed their impact on the project planning, budget, scope and quality. Define preventive and if needed corrective actions | * Autodidact, thus flexible and continuously eager to learn and to understand new environments, new type of industries, project methods and procedures. Fast start-up in new projects | * Good reporting skills using “dashboards”, traffic lights, graphs, ... to detect and communicate changed planning, budget, scope, quality, risks and issues |
| * Good day-to-day manager of the project team and stakeholders. Focussed on planning, communication and monitoring of the deliverables | * More than 10 years senior project management and business consultancy experience | * Motivate and empower all involved project stakeholders including management, project team and involved users |
| * Good organizing skills | * Customer oriented | * Autonomous and proactive; take initiatives |
| * In depth understanding of project methods and business processes | * Flexible to deal with changing environments, risks and uncertainties | * Experience with MS-Office products as Access, Excel, Project, PowerPoint, Word |
| * Team player combining leadership, delegation and collaboration skills |  |  |

# Career timeline

| From-to: Employer |  |  |  |
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| Roles: Activities | Customers | Applications / Business processes | Methods |
| **01/Apr/2009 - : Ignace Clarysse ICT bvba** | | | |
| ***Senior Bid Management*** : *Belgacom* - *Telindus (Nov/2009-Dec/2010).* Ignace Clarysse was responsible for the SAP outsourcing bids for Eandis,-- a utility sector company,-- and the infrastructure bids for A.S.T.R.I.D., the Belgian security services network.The outsourcing was structured using the ITIL processes. He was responsible for:   * The communication with the clients,- Eandis and A.S.T.R.I.D.,- suppliers as EADS, Glime, HP, OPNS, Tein Telecom and Tele’Train and the resource delivery departments of Telindus and Belgacom; * Plan, schedule and monitor resources in the bid-team. The proposals have to be ready within a delay specified by the client; * Define the solution, evaluate budget, planning and risks; * Quality check and review.   Ignace Clarysse managed proposals for:   * *SAP HR*, *BW and datawarehousing*; * *IAM*; * *WEB* foundations (definition of templates for 2- and 3-tier WEB-applications and the needed infrastructure); * Wireless network; * Infrastructure. | | | |
| **01/Feb/2000 – 31/Mar/2009: Atos Origin Netherlands** |  |  |  |
| * ***Bid Manager*** : *Budget management*; Project management of the bid process; *Propose* conceptual, functional and technical *solutions*; *Quality management*; *Resource management* includes *Expectation management* of the client (the client expectations match the proposal content); *Risk evaluation*; *Review proposals*. * ***Senior business consultant***: *Analyse processes* and process flow; *Change management* includes the roll-out of changed process flows, applications and technology; *Coaching* and training; *Intermediate* between *IT* department, project team *and users* ; *Process improvement* including transformation process; *Requirements* and scope *management* includes collecting, analyzing, documenting and validating business requirements. It is the starting point for *Expectation management* (The end-user expectations match the project deliverables); *ROI calculation* for tangible and intangible returns; *Quality management* by defining and managing user, system and IT acceptance criteria * ***Senior Project Manager***: *Budget management*; *Change management* includes estimation of the impact on the project (timing, resources, budget and quality); *Communication* with all project stakeholders including upper and line management, users and clients*; Configuration management*; *Contract* and Supplier agreement *management*; *Incident, issue and* *problem managemen*t; *Performance management*; *Product integratio*n; *Project planning* and follow-up; *Quality management*; *Requirements* and scope *management* (scope changes are handled by change management); *Release management*; *Resource management*; *Risk management* (define pro-active and corrective actions to reduce risks); *Solution management* (defining, evaluation and verification of conceptual, functional and technical solutions) | * ***Gas, oil and chemicals***: *DSM* (Netherlands); *Fluxys* (Belgium); *Gasunie* (Netherlands); *Gasterra* (Netherlands); *Wintershall* (Netherlands). * ***Electronics:*** *Lucent* (Germany, Netherlands, Spain); *NXP* (Netherlands); *Philips Consumer Electronics* (Austria, China, France, Hungary, India, Netherlands); *Philips Semiconductors* (Netherlands, worldwide). | * ***Business processes:*** *Asset life cycle*; *Engineering* and Product development; *Manufacturing*; *Logistics* and *Supply chain*; *Maintenance.* * ***Applications:*** *Document management*; *Configuration management* of applications, software and products; C*ontent management system* or CMS; *Internet* and web portals; *Manufacturing execution system* or MES; *Product life cycle management* or PLM; Logistics and *Supply chain management*; *Workflow management.* | * ***Application development projects:*** *CMMI*; *Prince 2*; *Rapid application development* or RAD; *Waterfall application development* * ***Bid management:*** *Atos Origin Rainbow* based on Prince 2 * ***Business processes:*** *Business process analysis* (BPM); *Continuous improvement cycles*; *Atos Origin Maple* (Atos Origin method used to manage and to define PLM projects. It focus on the ROI of process improvements) * ***Roll-out and maintenance projects:*** *ITIL*. |
| **21/Apr/1997 – 15/Feb/2000: Cap Gemini Belgium** |  |  |  |
| * ***Proposal writer***: *Propose* conceptual, functional and technical *solutions*. * ***Senior business consultant***: *Process analysis* (as-is, to-be, delta and change for business, application, people and organization, system and technology); *Change management* of processes. * ***Senior project manager***: *Budget management*; *Change management*; *Communication* with all project stakeholders; *Configuration management*; *Incident*, Issue and problem management; *Product integration* for PLM applications; *Project planning* and follow-up; *Quality management*; *Release Management* and multi-site roll-out of applications; *Requirement* and scope *Management*; *Resource Management*; *Risk Management*; *Solution management*. * ***PLM competence centre manager***: *Budget management* including investments and ROI; *Customer relations* or CRM; *Marketing and publicity*; *Portfolio management*; *Program management*; *Resource management*; *Strategy definition*; *Supplier relations*. | * ***Automotive:*** *Mack Trucks* (USA); *Renault véhicule industrielle* (France, USA); *Volvo Trucks* (Belgium, Europe); * ***Gas, oil and chemicals:*** *Boreali*s (Belgium, Europe); * ***Food:*** *Interbrew* (Belgium); * ***Manufacturing:*** *Fabrique national de Herstal* (Belgium) | * ***Business processes:*** *Engineering* and product development; *Production preparation*; *Quality control*; *Logistics*; *Plant engineering and maintenance* * ***Applications:*** *Configuration management*; Document management; Product life cycle management; Quality management; Warehouse management; Workflow management | *CMMI*; *International application roll-out*; *Rapid application development*; *V-model*; *Waterfall application develop*ment |
| **02/Jan/1990 – 20/Apr/1997: Cimad consultants** |  |  |  |
| * ***Proposal writer***: *Propose* conceptual, functional and technical *solutions*. * ***Business consultant***: *Process analysis*; *Change management* of processes. * ***Project manager***: *Budget management*; *Change management*; *Communication* with all project stakeholders; *Incident*, Issue and problem management; *Project planning* and follow-up; *Quality management*; *Release Management*; *Requirement* and scope *Management*; *Resource Management*; *Risk Management*. | * ***Automotive:*** *NedCar* (Netherlands), *New Holland Tractor* (Belgium), *Volkswagen* (Belgium), *Volvo Cars* JIT suppliers (Belgium) * ***Food:*** Spa (Belgium) * ***Pharma:*** Diosynth (Netherlands); Janssen Pharmaceutica (Belgium) | * ***Business processes:*** *Manufacturing*; *Logistics*, supply chain and JIT delivery, *Quality control*; * ***Applications:*** *Automatic product identification* using barcode and RF; *ERP*; *Manufacturing execution system*; *Supply Chain*; *Warehouse management* |  |
| **14/Jul/1987-31/Dec/1989: Vlaamse uitgever maatschappij** |  |  |  |
| * *Functional analyst*. |  | Distribute real-time stock exchange information by using videotext and file transfer |  |
| **1985-1987: Eurosoft systems** |  |  |  |
| * *Functional analyst* and development; * *Trainer:* preparing courses, coaching and training, evaluating courses and trainees. | * ***Electronics:*** *Philips Lighting* (Belgium); *Philips Consumer Electronics* (Belgium) | * ***Applications:*** *Manufacturing execution system*; *Warehouse management* |  |
| ***1984: Beroepsonderwijs Aarschot*** |  |  |  |
| * *Teacher* |  |  |  |
| ***1980-1984: Katholieke Universiteit Leuven*** |  |  |  |
| * Research |  | Bio-medical research |  |
| ***1978-1980: Rijksuniversiteit Gent*** |  |  |  |
| * Teacher |  | Support to the university education program |  |